

Renee Cisewski

Renee has an operations management background that spans over 15 years in healthcare services, primarily within senior living organizations. As a Senior Leader, her responsibilities included the development and implementation of strategic and operational plans, in addition to the daily management of a CCRC. Ms. Cisewski has been the project manager for numerous significant initiatives, including organizational restructuring, program development, new construction and renovation, process redesign, integrated software implementation and CARF- CCAC accreditation.

Relevant experience:

- Conducting organizational assessments that determine key objectives to improve financial performance, increase resident and family satisfaction, enhance quality of care, positively shift census mix, and develop physician relationships and community reputation
- Providing project management services to plan, coordinate, communicate and execute organizational restructuring initiatives.
- Facilitating and participating in strategic and operational planning sessions to foster a vision that is innovative, market desirable and financially viable while embracing organizational mission and values
- Assisting senior leadership with the development of operational plans and reporting systems that enable organizations to carry out their strategic plans in a manageable fashion and monitor progress for timely completion.
- Providing project management services to establish a new service or program offering, components may include but are not limited to project definition, research, planning, coordination of staffing and resources, marketing, establishing financial projections and budgets, physician relations development, communication and reporting activities.
- Facilitating interviews and processing mapping efforts across multiple departments to redesign processes that are problematic and inefficient due to duplication or fragmentation
- Assisting organizations with the assessment of information technology deployment and the accessibility of data and reports to make timely operational decisions within every business activity level
- Performing staffing analyses based on programmatic design and desired occupancy to determine the optimal unit configuration/ staffing pattern.
- Providing consultation to organizational leaders to facilitate successful CARF-CCAC accreditation or re-accreditation processes.
- Conducting training and oversight in the areas of administration, operational planning and project management.

Education:

Renee received a Bachelor in Healthcare Administration and a Master in Business Administration with a concentration in Organizational Leadership from Benedictine University. Renee is a licensed nursing home administrator and is a Leadership AAHSA fellow.